

DANIEL SULTAN

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PROFILE

Customer experience, operations, and leadership professional with experience explaining products and services, guiding secure onboarding, delivering high-volume service, leading youth programming, and building practical digital tools. Ontario Secondary School Diploma graduate and Ontario Scholar with Standard First Aid and CPR/AED Level C certification. Brings strong communication, responsible judgment, technical execution, and public-facing service skills.

CORE STRENGTHS

Consultative sales • Product education • Digital onboarding • Customer service • Privacy and compliance awareness • Payment processing • Retail operations • Inventory and production • Youth leadership • Content creation • Web publishing • Team communication

PROFESSIONAL EXPERIENCE

Financial Sales Specialist | Neo Financial

Jul 2026 - Present

- Represent products and services in high-traffic retail settings, translating product features, eligibility requirements, and customer value into clear, practical guidance.
- Guide customers through product selection and digital onboarding while protecting personal information and following security, compliance, and responsible-service expectations.
- Manage a performance-driven sales journey from initial conversation through activation, adapting outreach and product positioning to customer needs and conversion goals.

Team Member & Baker | Tim Hortons

Jul 2026 - Present

- Deliver fast, accurate guest service, process payments, prepare beverages, and coordinate order handoffs during high-volume shifts.
- Plan timed production batches, monitor inventory, sequence replenishment, and maintain food-safety, sanitation, labeling, rotation, and brand-presentation standards.

Youth Camp Leader | Youth Camp

Jul 2025 - Sep 2025

- Led games and group activities for children and families, coordinated equipment and transitions, reinforced safety expectations, and kept programming organized and welcoming.

Youth Soccer Coach | SportStars Soccer Club

Aug 2022 - Jun 2025

- Planned and led age-appropriate soccer and multi-sport sessions, supervised safety and behaviour, and adapted activities to group needs and changing schedules.
- Communicated reliably with children, families, and program staff while creating an encouraging, inclusive environment.

Summer Camp Counsellor | Bethany Baptist Church

Jul 2024 - Sep 2024

- Led recreational and educational activities; managed attendance, routines, transitions, and safety checks; and resolved conflicts calmly through positive mentorship.

PROJECTS

CIRE: Finance Learning System

Aug 2026

investmentregulation.ca

- Converted a dense technical syllabus into a browser-based learning platform with 69 sequenced lessons, 69 adaptive flashcards, a 100-question exam bank, instant-answer drills, speed rounds, mock exams, progress analytics, a searchable glossary, and accessibility controls.
- Designed the platform to run privately in the browser and save learner progress locally, combining subject-matter content, instructional design, product thinking, and practical web delivery.

Electromagnetic Crane Lab

Jun 2026

itsdanielsultan.github.io/Physics-Website/

- Designed, built, and tested an electromagnetic crane; compared coil turns, current, core material, and contact area; recorded results; and connected findings to recycling, MRI, and maglev applications.
- Published the build, diagrams, prototype photos, project files, findings, and revision process as an interactive case study.

Craft Capture for Raycast

Feb 2026

github.com/raycast/extensions/pull/25100

- Built a Raycast extension that captures tasks into Craft daily notes through Craft's API, reducing the focus-switching friction of app-triggered workflows.
- Prepared and tested a working distribution build, documented the workflow, and submitted a public pull request to Raycast's official extensions repository; the submission was not merged.

Synapse: Screen-Free Memory Game

2026

- Designed a physical two-player pattern-recall game that turns active-recall and working-memory principles into play through shape tiles, a reusable board, and distinct Designer and Challenger roles.

EDUCATION

Ontario Secondary School Diploma | The Woodlands Secondary School

Sep 2023 - Jun 2026

- Ontario Scholar; developed strengths in communication, leadership, design, and project execution.

Grade 9 | Danforth Collegiate and Technical Institute

Sep 2022 - Jun 2023

- Founded and led Creators' Club and Gaming Club, while contributing to Yearbook Committee; drove photography and built student-led communities that grew to hundreds of members.

CERTIFICATIONS & RECOGNITION

- Standard First Aid & CPR/AED Level C, Canadian Red Cross | Issued Jul 2024
- Principles of Healthy Child Development, HIGH FIVE® Global | Issued Jun 2025
- Ontario Scholar, Ontario Ministry of Education | Jun 2026

LEADERSHIP & VOLUNTEERING

Summer Camp Volunteer | Warden Woods Community Centre

Jun 2023 - Aug 2023

- Supported recreational and creative programming, prepared activity spaces and materials, supervised participants, and helped staff keep programming safe and on schedule.

Library Assistant | The Woodlands Secondary School

Jan 2024 - Feb 2024

- Organized and shelved materials accurately, maintained an accessible library environment, and supported students with routine needs.